

Employee FAQs

Frequently Asked Questions

Q: What is EasyEnrollment?

A: EasyEnrollment is a HIPAA-compliant online web portal that gathers your Explanation of Benefits (EOBs) from your medical carrier.

Q: Why am I being asked to enroll for this program?

A: Your employer wants to decrease the amount of money being spent on healthcare, and provide you better benefit options at the same time. Your participation allows your employer's Insurance Advisor to conduct a risk assessment and cost analysis, in order to develop a new custom benefit plan.

Q: Who will see my data?

A: Only your employer's Insurance Advisor will see the data, which is de-identified, meaning "no names." Your employer does NOT have access to the portal or to any reports that reveal any of your personal health information.

Q: Will this affect my employment?

A: No, your employer will not have access to this data, so it will not impact any employment decisions.

Q: What if I don't participate?

A: Your employer's Insurance Advisor will not have a clear picture of your company's healthcare costs, which will strain their ability to reduce costs. We need ALL employees to participate, in order to provide better benefits.

Q: How do I register?

A: Open your email from EasyEnrollment and complete the registration steps. You will need your Username & Password to your carrier's member portal.

Q: What information will I need to have available?

A: Your Username and Password for your Health Plan's Member Portal.

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FAQs Continued...

Q: Is there an incentive to participate?

A: Your employer will provide additional information incentives.

Q: What benefits might be added to our health plan?

A: Your employer will have additional information on this topic, but at times we've seen a larger contribution to 401k plans, new alternative care options and also lower premiums, deductibles and co-pays.

Q: How long does it take?

A: If you already know your Health Plan's login credentials, it will take less than 5-minutes to complete.

Q: What if I can't remember my password?

A: On your Health Plan's login page, click on the "Forgot my Password" option, and follow their instructions.

Q: What if I don't have an online account with my health plan?

A: You can set one up easily now! Just go to your Health Plan's website and use your member ID to get started.

Q: Will my employer know if I didn't complete this?

A: Yes, your employer will receive status reports, to remind you to complete the registration or to confirm if you've decided to opt-out.

Q: What information will I need to have available?

A: Your Username and Password for your Health Plan's Member Portal.

Q: How long do I have to complete this registration?

A: All employees will have up to 2-weeks to enroll on the portal.